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| Stanbic Bank Uganda Limited | **REF NO:**       |

**(Licensed and Supervised by Bank of Uganda)**

**KEY FACTS DOCUMENT – LOANS**

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| **THIS KEY FACTS DOCUMENT IS IMPORTANT TO YOU. IT SUMMARISES THE PRODUCT YOU ARE CONSIDERING. PLEASE ONLY SIGN AFTER YOU HAVE READ, UNDERSTOOD AND AGREED TO THE CONTENT OF THIS DOCUMENT.** |

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| 1. **TYPE OF LOAN**
 | HOME LOAN |
| 1. **AIMS AND BENEFITS**
 | Take a Home loan while availing  |

1. **COMMITMENT**

|  |  |
| --- | --- |
| a) **Loan amount** in UGX :  | b) **Duration:** from 7 to  8 |
|  | *By taking this loan, you commit to providing security against the money the financial institution lends you, making timely repayments (including interest), and paying interest on your loan as well as any additional fees.* |
| c) **Security:**  you have to provide the following security:  |       |
| d) **Loan instalments:** Repayments of       |       |
|  are to be made 1 time(s) per month. | and to be paid at 24 day of every month.  |
|  \* For more details, please consult your repayment schedule |
| 1. **Grace period:** NA
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1. **Fees:**

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| --- | --- |
| **Description of fees** | **Amount over the duration of the loan in UGX**  |
| i. | **Interest** The payable interest rate is      %, calculated thon a declining balance basis, and at a variable rate.  | Total interest paid |
| ii. | **Administrative fees** of 0 per cent  |  |
| iii. | **Insurance**  |  |
| iv. | **Security-related charges** |  |
| v. | **Legal fees** |  |
| vi. | **crb fees** | **20,000** |
| vii. | **annual loan monitoring fees** | **0** |
| viii. | **stamp duty** | **15,000** |
| ix. |  |  |
|  | **TOTAL COST OF CREDIT** |  |

*The* ***TOTAL COST OF CREDIT*** *is the total amount you pay for your loan. It is calculated by adding together all costs you will need to pay over the period of the loan. Note that this is based on the terms above and may be subject to change. Also remember that you will also have to pay back the sum you borrowed (see 3.a. above).*

1. **RISKS**
2. Late repayments: if you delay repaying by more than 31 days, you will be charged penalty.
3. If you fail to repay the loan, you can lose your security.
4. If you fail to repay the loan, you risk losing your reputation in your community and in front of your family.
5. Failure to repay can harm your chances of accessing loans in the future.
6. In case of default, you will have to meet the costs of loan recovery.
7. The interest rate is variable so the amount of interest you have to pay may increase. We will immediately inform you of any changes.
8. **FURTHER POINTS TO CONSIDER**

**The right to cool off:** You have up to 10 working days from when you sign the contract to “cool off”, i.e. to cancel the loan by terminating the contract. To “cool off”, you have to provide written notice to the lender and return all the borrowed money. The lender may charge you a fee not exceeding 5% of the value of the loan. The right to “cool off” applies only to loans of UGX 3,000,000 or above with a duration of at least one year.

**Early redemption:** This loan allows you to pay back the money you borrowed before the agreed date at a fee of 10% of amount outstanding.

**How to complain:** If you are dissatisfied with our services, we welcome you to communicate this to us on 0800250 250 or in writing at any branch. We will acknowledge receipt of your complaint, investigate and give you an answer within two weeks.

**Credit Reference Bureau:** Every borrower must be registered and requires a financial card.

**Also remember to ask about**:

* 1. Insurance (risks insured, premiums, and benefits that accrue to the borrower).
	2. Security concepts (professional valuation, forced sale value, security margin and cash margin).
	3. Measures taken in case of failure to repay.
	4. Guarantor policy (if applicable) and the risks to the guarantor.
	5. Security liquidation policy/process.
	6. Security release process and associated costs.

**Future communications**

It is important for us to be able to communicate with you. Below, please tick at least two preferred means of communication and provide details (and update us in case of any changes):

|  |  |  |  |  |
| --- | --- | --- | --- | --- |
| **Mobile Phone** [x]  | **Email** [x]  | **Post** [ ]  | **Over the counter**[x]  | **Other** [ ]  |
| # 1 |       |
| # 2 |       |
| # 3  |       |

Signature ..................................................... ................................................. **Date**

Name ..................................................... ................................................. **Date**

 Relationship Officer Client

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| --- |
| 0312335870 |

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| www.stanbic.co.ug |

***Where can I find out more about this loan product?*** If you want more information on the terms used in this KFD or product, please contact us on or visit our website at